

# UCOM

## COCOON 8002



User guide

v 1.3



### Before Initial use

Thank you for purchasing this new digital cordless telephone.

#### Intended Purpose:

This product is intended to be connected indoor to an analogue telephone line.

This product is made in accordance with the Digital Enhanced Cordless Telecommunications (DECT). DECT technology is characterized by high-security protection against interceptions as well as high-quality digital transmission. This telephone was designed for a wide range of applications. For example, this telephone can be used within a network of 4 handsets.

Caller ID is a network provider service. After subscribing to Caller ID, this phone will display the caller's phone number.

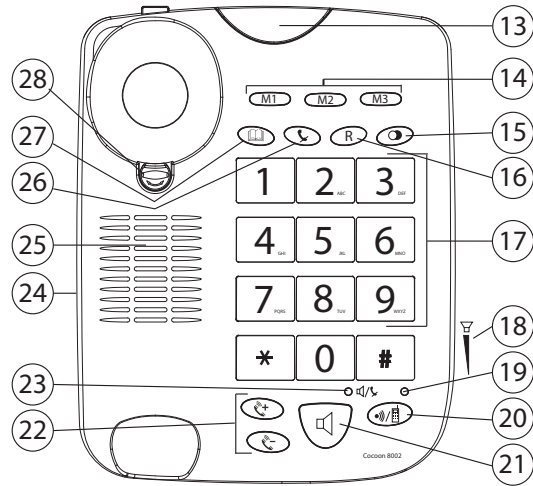
### Important

To use 'Caller ID' (display caller), this service has to be activated on your phone line. Normally you need a separate subscription from your telephone company to activate this function. If you don't have the Caller ID function on your phone line, the incoming telephone numbers will NOT be shown on the display of your telephone.

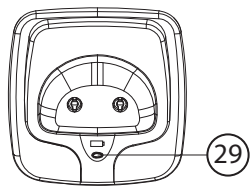
To be connected to the public analogue telephone network.

The features described in this manual are published with reservation to modifications.

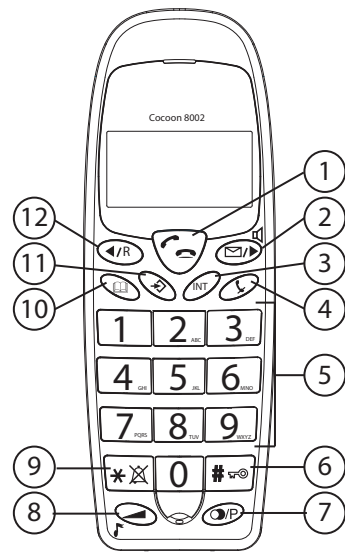
The CE symbol indicates that the unit complies with the essential requirements of the R&TTE directive.



- 2F Base (corded telephone) -



- 2G Charger -



- 2E Front of the handset -

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# 1 Safety notes

The following basic safety notes must always be taken into account when using electrical devices. Carefully read the following safety notes and details on the correct use of the device. Familiarise yourself with all the functions of the device. Keep these notes in a safe place and pass them on to another user if necessary.

## **Safety notes on protection against electrical risks:**

- Do not use the device if the mains adapter, cable or device are damaged.
- If the device has been dropped, have it checked by a specialist before using it again.
- The voltage within the device is at hazardous levels. Never open the casing or insert object through the ventilation slot.
- Prevent liquids penetrating the device. In an emergency, disconnect the mains adapter immediately.
- Also remove the plug from the socket if faults occur during operation and before cleaning the device.
- Do not touch the charger and plug connectors with sharp or metal objects.
- Do not make any modifications or repairs to the device yourself. The device or cable should only be repaired by a specialist in the service centre. Repairs that are not carried out properly can cause significant risks to the user.
- Children frequently underestimate the dangers of handling electrical devices. Never allow children near electrical devices unsupervised.
- Do not use the device in humid areas (e.g. bathroom) or very dusty areas.
- Devices connected to the mains may be damaged during thunderstorms. Therefore always unplug the device in a thunderstorm.
- The mains adapter must be completely removed from the socket to disconnect the device fully from the power supply. Always pull the plug and never the cable.
- Protect the cable from hot surfaces or other sources of danger and never trap it.
- Check the cable regularly for any damage.
- Unwind the cable completely before use.
- Make sure that nobody can trip over the cable.
- The operation of medical devices may be affected.
- The handset may cause an unpleasant buzzing on hearing aids.

## **Fire risks:**

- The heat generated inside the device may cause a fault or a fire in the device. Therefore do not expose this device to extreme temperatures:
  1. avoid direct sunlight and heat.
  2. do not cover the ventilation slot on the device.

## **Risk of explosion:**

- Never throw disposable or rechargeable batteries into fire.

## **Risk of poisoning:**

- Keep disposable and rechargeable batteries out of the reach of children.

**Note:**

- Only use the supplied mains adapter. Do not use any third-party adapters as the rechargeable batteries could be damaged.
- The socket for connecting the mains adapter must be near the device and easily accessible.
- Only use rechargeable batteries of the same type. Insert the rechargeable batteries in the right direction for the terminals (this is shown in the battery compartment of the handset). Never use ordinary disposable batteries!



*In the event of a power failure, you can only use the base station handset to make calls.*

## 2 Cleaning

Clean the telephone with a damp or anti-static cloth. Never use cleaning agents or abrasives.

## 3 Disposal of the device (environmental protection)



The device must not be disposed of in normal household refuse at the end of its service life. Take it to a collection point for recycling electrical and electronic devices. This is indicated by the symbol on the product, in the User Guide and/or on the packaging.

Some of the materials in the product can be recycled if you take it to a recycling point. You can help the environment by recycling some parts or raw materials from used products.

Please contact your local authority for more information on collection points in your area.

## 4 First steps

### 4.1 How to use this User Guide

The following method is used in this User Guide to clarify instructions:



Text....."Display".



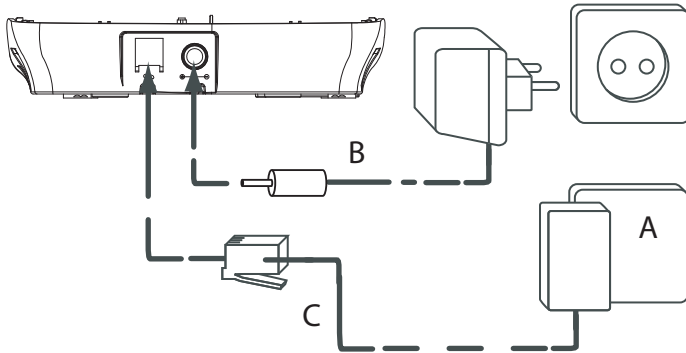
Text shown in the telephone display

Key to be pressed

## 4.2 Installing the base station

Install the base station as follows:

- 1** Connect the mains adapter to the base station and then plug it into a mains socket.
- 2** Connect one end of the telephone cable to the telephone socket on the wall and the other to the connector on the back of the base station.
- 3** Connect the telephone cable and power cable as shown in figure 2A.

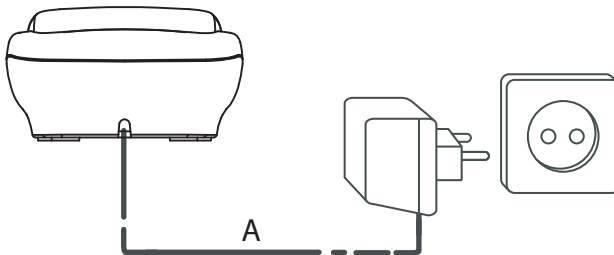


- 2A Back of the base station -

- A. Telephone wall socket
- B. Mains adapter with cable
- C. Telephone cable

## 4.3 Handset charger


- 1** Plug the mains adapter into the socket.

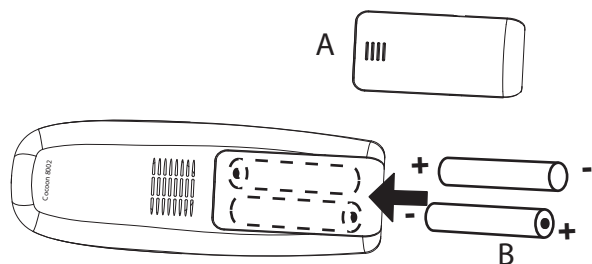


- 2B Charger -

- A. Mains adapter with cable

## 4.4 Handset

- 1** Open the battery compartment as shown in figure 2C.
- 2** Insert the rechargeable batteries. Make sure the polarity is correct (+ and -).
- 3** Close the battery compartment.
- 4** Leave the handset on the base station for 16 hours. The charging indicator  on the base station lights up.



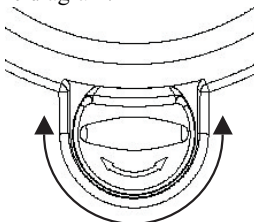
- 2C Back of the handset -

A. Cover

B. Rechargeable batteries

#### 4.5 Wall mounting

You can fix the corded telephone to the wall using 2 screws, one 75 mm below the other. In order to hang the handset on the corded telephone, the cradle (see point 28 - figure 2F on page 8) must be rotated by 180° as shown in the diagram.



- 2D Cradle -

#### 4.6 Battery low indicator

The handset will stop working when the batteries are flat. If the batteries are completely flat and you place the handset on the base station for just a short time, the battery charge indicator will show that they are full. However they are not and the battery performance will deteriorate rapidly. Place the handset on the base station for 16 hours so that the batteries are completely recharged.

▬ Full batteries

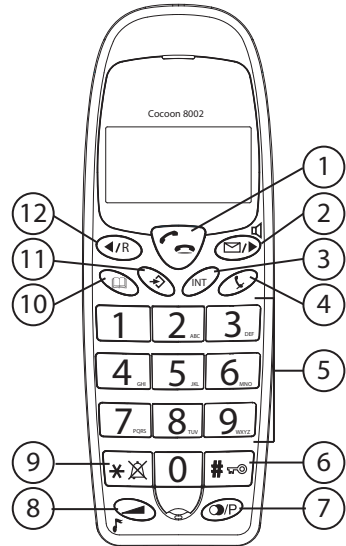
□ Flat batteries

If the rechargeable batteries are nearly flat during a call, the handset will emit a warning tone. Place the handset on the handset charger to recharge the batteries.

## 4.7 Keys / Display

### Cordless handset

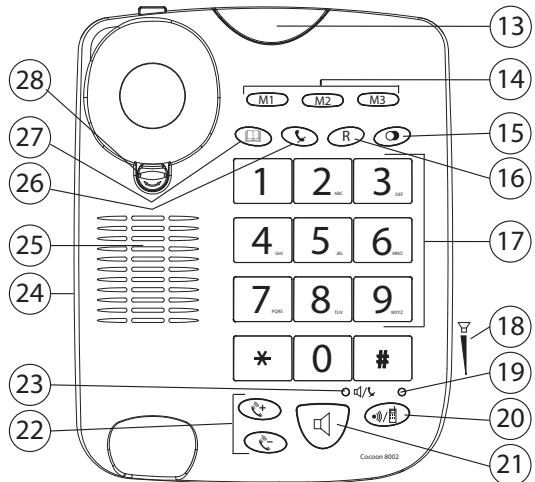
1. Call key
2. Call list / Handsfree / Scroll key
3. INT / Escape key
4. Mute key
5. Alphanumeric keys
6. Key lock
7. Redial / Pause key
8. Volume / Ring tone key
9. Ring tone ON/OFF key
10. Phonebook key
11. Menu/OK key
12. Flash R / Scroll key



- 2E Front of the handset -

### Corded telephone

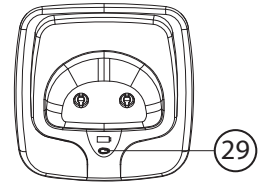
13. Red LED display on the base station illuminates during a call / when the cordless telephone is in use
14. Direct memory dialling (M1 - M2 - M3)
15. Redial / Pause key
16. Flash R key
17. Alphanumeric keys
18. Hands free volume control
19. LED: Cordless handset in use
20. Paging / Divert
21. Hands free key
22. Volume key for handset
23. LED: Hands free mode / mute
24. Ring tone volume control
25. Speaker
26. Mute key
27. Memory key
28. Cradle



- 2F Corded telephone -

**Charger**

29. LED: Handset charging



- 2G Charger -

**4.8 Display**

	More numbers left or scroll direction in the menu		More numbers right or scroll direction in the menu
	New numbers in the call list		You are online
	Battery charge indicator		Hands free mode on
	The antenna indicates the strength of the reception signal. The antenna flashes when the handset is out of range		Ring tone off
	Microphone muted		New messages in the mailbox
	Finding or creating phonebook entries		Internal call
	Key lock on		

HANDSET X x = Handset number

**5 Using the corded telephone**

*This section only describes the functions of the corded telephone! For information on using the handset, see "6 Using the cordless handset".*

**5.1 Outgoing calls****Making a call****1** Pick up the handset or press the hands free key.**2** Enter the telephone number.**3** Hang up the handset or press the hands free key again to end the call.**To redial the last telephone number called.****1** Pick up the handset or press the hands free key.**2** Press the redial key.

The last number called is automatically dialled.

## 5.2 Hands free mode on / off

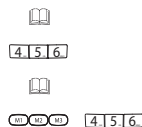
You can use this function to answer a call without having to lift the handset or if the handset is already in your hand.



- 1** Press the hands free key to activate the function.
- 2** Press the hands free key again to switch the call back to the handset.

## 5.3 Programming memory numbers


You can store 3 direct memory numbers M1, M2 and M3 (each up to 16 digits) and 10 indirect memory numbers (0-9) in the corded telephone.



- 1** Press the memory key.
- 2** Enter the telephone number you want to store.
- 3** Press the memory key again to confirm.
- 4** Enter the direct (M1, M2 or M3) or indirect (0-9) key under which you want to store the telephone number.

You will here a confirmation tone.



*If you want to store a pause in a telephone number, press the Pause key  (see key 15 - figure 2F on page 8) on the location were you want a pause of 3 seconds.*

## 5.4 Dialling a memory number



- 1** Pick up the handset or press the hands free key.



- 2** Press the direct memory key.

OR



4 1 5 1 6

- 3** Press the memory key followed by an indirect memory number (0-9).

The memory number is automatically dialled.



- 3** Hang up the handset or press the hands free key again to end the call.

## 5.5 Mute

You can mute the microphone during a call so that you can speak without the person on the other end of the line hearing you.



- 1** Press the mute key.

The microphone is muted.



- 2** Press the mute key again to activate the microphone again.

## 5.6 Setting the speaker and handset volume





- 1** Press the volume key during a call.

Use the control on the right-hand side of the device to adjust the volume of the hands free function.

## 5.7 Setting the ring tone

You can choose between 5 different ring tones (1 - 5).



- |  |   |
|--|---|
| <br><br> | <ol style="list-style-type: none"> <li><b>1</b> Hold down the redial key on the corded telephone.<br/>The phone will ring.</li> <li><b>2</b> Use the keypad to enter the ring tone (1-5).</li> <li><b>3</b> Press the redial key again to confirm.</li> </ol> |
|--|---|

## 5.8 Setting the ring tone volume

Use the switch on the left-hand side of the telephone to increase or decrease the ring tone volume.



## 5.9 Diverting a call to the cordless handset

You can divert a call to the handset while you are conducting a call on the corded telephone.

- |  |  |
|--|--|
| <br><br> | <ol style="list-style-type: none"> <li><b>1</b> Press the divert key.<br/>The handset will ring.</li> <li><b>2</b> Press the call key to accept the call on the cordless handset.</li> </ol> |
|--|--|

## 5.10 Paging function (for finding the handset)

You can use this function to find your handset.

- |  |   |
|--|---|
| <br><br> | <ol style="list-style-type: none"> <li><b>1</b> Press the paging key on the base station.<br/>The handset generates a ring tone for 20 seconds.</li> <li><b>2</b> Press any key on the handset to stop it ringing.</li> </ol> |
|--|---|

## 5.11 The R key (Flash)

Press the Flash key (key 16 - figure 2F on page 8) to use particular services on your external line such as "call waiting" (assuming your provider offers this feature) or to forward a call when using a telephone system. The R key (Flash) causes a brief interruption in the line. You can set this interruption time to 100 ms or 300 ms. However, if your system requires an other flash time, you can change this. (See "6.9 The R key (Flash)" on page 14.)




# 6 Using the cordless handset



*This section only describes the functions of the cordless handset! For information on using the corded telephone, see "5 Using the corded telephone".*

## 6.1 Navigating the menu






The Cocoon 8002 has a menu system which is easy to use. Each menu leads to a list of options. The menu map is shown on the following paragraph.

- |  |  |
|--|--|
| <br><br><br><br>INT | <ol style="list-style-type: none"> <li><b>1</b> Press the menu key to open the main menu.</li> <li><b>2</b> Scroll to the desired menu option.</li> <li><b>3</b> Press the menu key to view further options or to confirm the setting displayed.</li> <li><b>4</b> To go to the previous level in the menu, press the INT -key.</li> </ol> |
|--|--|












**Menu Submenu items:**

<b>NAME</b>	
<b>LANGUAGE</b>	
<b>DATE/TIME</b>	<b>YEAR</b>
	<b>MONTH</b>
	<b>DAY</b>
	<b>HOUR</b>
	<b>MINUTE</b>
<b>REMOVE HS</b>	
<b>RESET</b>	
<b>REGISTER</b>	




**6.2 Changing the language**

- |   |  |
|---|--|
|    | <b>1</b> Press the menu key.                       |
|   | <b>2</b> Select “LANGUAGE” and confirm.            |
|   | <b>3</b> Select the language and confirm.          |
| INT   | <b>4</b> Press the INT -key to return to stand-by. |



**6.3 Setting the date and time**


- |   |   |
|---|---|
|    | <b>1</b> Press the menu key.                              |
|       | <b>2</b> Select “DATE/TIME” and confirm.                  |
|       | <b>3</b> Enter the year (2 last digits only) and confirm. |
|       | <b>4</b> Enter the month and confirm.                     |
|       | <b>5</b> Enter the hour and confirm.                      |
|   | <b>6</b> Enter the minutes and confirm.                   |
| INT   | <b>7</b> Press the INT -key to return to stand-by.        |

**6.4 Outgoing calls****Making a call**




- |   |  |
|---|--|
|  | <b>1</b> Press the call key.                 |
|  | <b>2</b> Enter the telephone number.         |
|  | <b>3</b> Press the call key to end the call. |

**Making a call with pre-dialling**





- |   |  |
|---|--|
|  | <b>1</b> Enter the telephone number.   |
|  | You can correct a wrong number using the mute key.   |
|   | If you do not press any key for 10 seconds, the number disappears and the handset reverts to standby mode. |

-  **2** Press the call key.  
The telephone number is automatically dialed.
-  **3** Press the call key again to end the call.




#### To redial the last telephone number called.

-  **1** Press the call key.
-  **2** Press the redial key.  
The last number called is automatically dialed.
-  **3** Press the call key again to end the call.

#### To redial one of the last 3 telephone numbers called

-  **1** Press the redial key.  
The last number called appears in the display.
-  If you want to redial one of the last 3 numbers, keep pressing the redial key again until the number you want appears in the display.
-  **2** Press the call key.  
The telephone number is automatically dialed.
-  **3** Press the call key again to end the call.



### 6.5 Incoming calls

-  For an incoming call, the handset rings and the "Visual call signal" LED (see point 13 - figure 2F on page 8) on the base station flashes.
-  **1** Press the call key to answer the call.
-  **2** Press the call key again to end the call.



### 6.6 Hands free mode on / off

You can use this function to answer a call without having to hold the handset or if you are already conducting a call on the handset.

During communication (off-hook):



-  **1** Press the hands free key to activate the function.
-  **2** Press the hands free key again to switch the call back to the handset.

During incoming call or standby:

-  **1** Press the hands free key until the '📞' icon appears on the screen.
-  **2** Press the hands free key again to switch the call back to the handset.

### 6.7 Mute

You can mute the microphone during a call so that you can speak without the person on the other end of the line hearing you.

-  **1** Press the mute key.  
The microphone is muted.
-  **2** Press the mute key again to activate the microphone again.

## 6.8 Setting the volume



- 1 Press the volume key during a call.  
You can set the volume from 1 to 5.

## 6.9 The R key (Flash)

R

Press the Flash key (key 12 - figure 2E on page 8) to use particular services on your external line such as "call waiting" (assuming your provider offers this feature) or to forward a call when using a telephone system. The R key (Flash) causes a brief interruption in the line. You can set this interruption time to 100 ms or 300 ms. If your system requires an other flash time, you can change this as follows.

### Setting the Flash time



- 1 Hold down the redial key for 3 seconds.

The following appears in the display:

"Short" for 100ms.

"Long" for 300ms.

The Flash time setting disappears from the display again after 2 seconds.

## 6.10 Selecting the ring tone and setting the volume

### Handset ring tone



4 | 5 | 6



- 1 Hold down the ring tone key until you hear the set ring tone.
- 2 Select the ring tone you want (1-9) or enter a number (1-9).
- 3 Press the ring tone key again to confirm.

### Handset ring tone volume




4 | 5 | 6



- 1 Press the volume key.  
The handset rings at the set volume.
- 2 Select the volume you want (0-5).  
Select "OFF" to deactivate the volume.
- 3 Press the volume key again to confirm.



*You can switch the ring tone volume of any individual handset ON or OFF by simply holding the ring tone ON/OFF key  in standby mode.*

## 6.11 Key lock

When the key lock is on, pressing any key in standby mode has no effect (with the exception of the key lock key).



- 1 Hold down the key lock key.  
The symbol appears in the display and the key lock is activated.
- 2 Hold down the key lock key again to deactivate the key lock.  
When the key lock is on, you can still answer incoming calls by pressing the call key. The keypad functions as usual during the call. The key lock is activated again after the call.

## 6.12 Setting the dialling mode

There are two dialling modes:

DTMF/tone dialling (default and most commonly used mode)

Pulse dialling (in older devices)

To change the dialling mode:

R

- 1** Hold down the Flash key to toggle between the two dialling modes. "PULSE" appears for pulse mode, "TONE" for tone (DTMF) mode.
- The device reverts to standby mode after 5 seconds.



*It is possible to change the dialling mode accidentally by holding down the Flash key for 5 seconds in standby mode. In the wrong dialling mode, phone numbers will not be dialled correctly, if at all.*

## 6.13 Handset name

You can change the name that appears on the screen (max. 12 characters) during idle stage:



4 1 5 6



INT

- 1** Press the menu key.
- 2** Select "NAME" and confirm.
- 3** Use the mute key to delete and enter the new name.
- 4** Press to confirm.
- 5** Press the INT -key to return to stand-by.

## 7 Phonebook

You can program 50 phonebook entries in the phone's memory. Names can be up to 14 characters long and numbers up to 24 digits.

### 7.1 Add a phonebook entries



4 1 5 6



4 1 5 6



- 1** Hold down the phonebook key until the symbol appears in the display.
- 2** Enter the name and press the menu key to confirm.
- 3** Enter the telephone number you want to store and the menu key to confirm.

You will here a confirmation tone.

### 7.2 Dialling a memory number













4 1 5 6









- 1** Press the phonebook key.
- 2** Scroll to the name or press the first character of the name you want.
- 3** Press menu key to see the telephonenumber.
- 4** Press the call key.  
The telephone number is automatically dialled.
- 5** Press the call key again to end the call.

### 7.3 Edit a phonebook entry

- |   |   |
|---|---|
|    | <b>1</b> Press the phonebook key.   |
|   | <b>2</b> Scroll to the name or press the first character of the name you want.  |
|    | <b>3</b> Press menu key to see the telephonenumber.   |
|    | <b>4</b> Press and hold the phonebook key until the  icon starts to blink. |
|   | <b>5</b> Edit the name and press the menu key to confirm.   |
|   | <b>6</b> Edit the number and press the menu key to confirm.   |


### 7.4 Delete a phonebook entries

- |   |  |
|---|--|
|    | <b>1</b> Press the phonebook key.  |
|   | <b>2</b> Scroll to the name or press the first character of the name you want to delete. |
|    | <b>3</b> Press menu key to see the telephonenumber.                                      |
|    | <b>4</b> Press the mute key to delete this entry.  |
|    | <b>5</b> Press menu key to confirm.  |


## 8 Calling line identification (CLIP)

The Cocoon 8002 displays the telephone number of incoming calls. This function can only be used if you are registered for this service with your network provider. For more information, please contact your network provider.







When you receive a call, the telephone number is stored in a call list. This list can hold up to 20 numbers (each of up to 23 digits).

- |   |  |
|---|--|
|  | If the telephone number consists of more than 14 digits, you can scroll to the right in the display to see the other digits. |
|---|--|





### 8.1 New calls

- |   |   |
|---|---|
|  | When there is a new call received in the call list, the CLIP symbol flashes in the display. |
|---|---|





### 8.2 Opening the call list

- |   |   |
|---|---|
|    | <b>1</b> Press the call list key.<br>The last call received is displayed. If the list is empty, "EMPTY" appears in the display. |
|    | <b>2</b> Press the menu key to skip to the number.  |
|    | <b>3</b> Press the menu key to skip to the date and time.   |
|   | <b>4</b> Press the left scroll key to display the previous call. Press the right scroll key to display the next entry.          |
|    | <b>5</b> Press the mute key to exit the call list.  |






### 8.3 Calling a number in the call list

- |  |   |
|--|---|
| <br><br><br> | <ol style="list-style-type: none"> <li><b>1</b> Press the call list key.</li> <li><b>2</b> Scroll through the call list until the telephone number you want is displayed.</li> <li><b>3</b> Press the call key to start the call.<br/>The telephone number is automatically dialled.</li> <li><b>4</b> Press the call key again to end the call.</li> </ol> |
|--|---|

### 8.4 Deleting a number or all numbers from the call list

- |  |   |
|--|---|
| <br><br><br> | <ol style="list-style-type: none"> <li><b>1</b> Press the call list key.</li> <li><b>2</b> Scroll through the call list until the telephone number you want is displayed.</li> <li><b>3</b> Press the mute key to delete the telephone number or press and hold the mute key for 3 seconds to delete all.</li> <li><b>4</b> Press the menu key to confirm.</li> </ol> |
|--|---|

### 8.5 Storing a number from the call list into the memory.

- |   |  |
|---|--|
| <br><br><br><div style="border: 1px solid black; padding: 2px; display: inline-block; margin-bottom: 5px;">4 5 6</div> <br><div style="border: 1px solid black; padding: 2px; display: inline-block; margin-bottom: 5px;">4 5 6</div>  | <ol style="list-style-type: none"> <li><b>1</b> Press the call list key.</li> <li><b>2</b> Scroll through the call list until the telephone number you want is displayed.</li> <li><b>3</b> Press the phonebook key.</li> <li><b>4</b> Edit or add a name and press to confirm.</li> <li><b>5</b> Edit the number and press to confirm.</li> </ol> |
|---|--|

## 9 Register / deregister a handset





### 9.1 Register a handset onto the Cocoon 8002 base station

You can log up to 4 handsets onto one base station. Every handset is logged onto the base station on delivery.

You only need register a handset if

- the handset had previously been deregistered from this base station (e.g. for reinitialisation).
- you want to register a different handset onto the base station.

The following description only applies to Cocoon 8002 handsets and base stations.

- |   |   |
|---|---|
| <br><br> <br><div style="border: 1px solid black; padding: 2px; display: inline-block; margin-bottom: 5px;">4 5 6</div> | <ol style="list-style-type: none"> <li><b>1</b> Hold down the paging key on the base station for 10 seconds.<br/>The ‘Cordless handset in use LED’ (19) on the base station flashes rapidly for 1 minute.<br/>During this time the base station is in registration mode and you can perform the following steps to register the handset:             <ol style="list-style-type: none"> <li><b>1</b> Press the menu key.</li> <li><b>2</b> Select “REGISTER” and confirm.</li> <li><b>3</b> Enter the number of the base station (1-4) that you want to register the handset onto.</li> </ol> </li> </ol> |
|---|---|

4 1 5 1 6

- 4 The device will search for the base station. When it has found it, you will be asked to enter the (four-digit) PIN number:
  - 5 Enter the PIN number of the base station (default 0000). If the PIN number is wrong, the handset will search for the base station again.
- When the handset has been logged on, the handset name followed by the number of the handset will appear in the display.



*The PIN number of the base station CANNOT be changed.*

## 9.2 Deregistering a handset from the Cocoon 8002 base station

You can log a handset off from a base station in order to log on a different handset.



4 1 5 1 6

4 1 5 1 6

- 1 Press the menu key.
  - 2 Select "REMOVE HS" and confirm.
  - 3 Enter the PIN number of the base station (default 0000). If the PIN number is wrong, the handset will search for the base station again.
  - 4 Enter the number (1-4) of the handset that you want to deregister.
- When the handset has been successfully removed, it will revert to standby mode. If it does not, you will be asked to enter the handset number again.



*You can only remove a handset that is not currently in use.*

# 10 Call forwarding and internal calls from one handset to another



*This function can only be used if at least 2 handsets (e.g. Twin/Triple/Quatro version) are registered onto the same base station.*

## 10.1 Call forwarding and conference calls during an external call

INT 4 1 5 1 6

- 1 During an external call, press the INT key and then the number of the handset (1-4).

The other handset will ring.

If the call was set up with the other handset, you can talk internally. When you hang up, the external call will be forwarded to the other handset.

INT

- 2 Hold down the INT key for 3 seconds. You can now talk to the second handset and the external call at the same time (conference call).

INT

- 3 Press the INT key again to switch back to the external call.



- 4 Press the call key to end the call.

## 10.2 Internal call (house phone function)



*You cannot conduct a call between the corded telephone and the cordless handset, only between two cordless handsets.*

INT 4 1 5 1 6

**1** In standby mode, press the INT key and then the number of the handset (1-4).

The other handset will ring.



**2** Press the call key to start the call.

You can now talk internally.



**3** Press the call key to end the call.

## 11 Reset to default settings

This will undo all changes and set back all default settings (ringer volume, ringer melody, etc...).



**1** Press the menu key.



**2** Select “RESET” and confirm.

4 1 5 1 6

**3** Enter the PIN number of the base station (default 0000).

**4** The unit will go back to standby.

### Default settings are:

Handset name	HANDESET X
Dialling mode	Tone dialling
Ring tone volume	Level 3
Ring tone	Ring tone 8
Base station PIN	0000

## 12 Troubleshooting

Fault	Possible cause	Solution
No display	Batteries not charged	Check that both rechargeable batteries have been inserted correctly
		Charge batteries
No tone	The telephone cable is not connected properly	Check the connection of the telephone cable
	The line is engaged by a different handset	Wait until the other handset hangs up
The volume of the other party to the call is too low		Adjust the volume during the call using the volume key
The handset ring tone volume is too low		Adjust the ring tone volume

<b>Fault</b>	<b>Possible cause</b>	<b>Solution</b>
Cannot dial a number	Wrong dialling mode	see "6.12 Setting the dialling mode" to set the correct dialling mode
The $\nabla$ symbol is flashing	Handset is out of range	Move closer to the base station with the handset
	The base station has no power	Check the mains adapter and cable
	The handset is not logged onto the base station	Log the handset onto the base station
The base station or handset does not ring	The ring tone volume is off or too low	Adjust the ring tone volume
A call cannot be forwarded to an extension	The Flash time is too short	Set the device to a long Flash time
Telephone does not respond when keys are pressed	Operating error	Remove the batteries and then insert them again

### 13 Technical data

Range	up to 300 m outdoors up to 50 m indoors
Handset batteries:	2 x 1.2V, 600mAh AAA type rechargeable NiMh
Base station power supply	220/230V / 50 Hz
Handset standby	100 hours in standby mode
Handset talk time	11 hours
Permitted operating temperatures	+5 °C to +45 °C
Permitted relative humidity	25 to 85%
Dialling mode	Pulse dialling and tone dialling (DTMF)
Number memory handset	50 phonebook entries of up to 24 digits and 14 characters
Number memory corded telephone	3 direct memory dial numbers (M1-M3) of up to 16 digits 10 indirect memory dial numbers - Memory numbers 0-9
Dimensions Base station / Charger / Handset	210 mm x 62 mm x 160 mm / 75 mm x 45 mm x 76 mm / 163 mm x 30 mm x 57 mm
Weight Base station / Charger / Handset	831 g with mains adapter / 200 g with mains adapter / 144 g with batteries

## 14 Default settings

Handset name	HANDSET X
Dialling mode	Tone dialling
Ring tone volume	Level 3
Ring tone	Ring tone 8
Base station PIN	0000

## 15 Warranty

### 15.1 Warranty period

Ucom devices have a 36-month warranty from date of purchase. The warranty on batteries is limited to 6 months from date of purchase. The warranty excludes wear and tear or defects that have only a minor effect on the value or function.

Warranty claims must be accompanied by the original receipt showing the purchase date and device model.

### 15.2 Warranty processing

Send the defective device with the applicable receipt to a Ucom service centre.

If a fault occurs in a device within the warranty period, Ucom or an authorised service centre will repair any defects caused by material or manufacturing defects free of charge. Ucom shall settle the warranty claim by repairing or replacing the defective device or parts thereof at its discretion. If the device is replaced, the colour and model may vary from the device originally purchased. The start of the warranty period is determined by the original date of purchase. The warranty period will not be extended if the device is repaired or replaced by Ucom or one of its authorised service centres.

### 15.3 Warranty exclusions

Damage or defects caused by improper use and defects arising from the use of non-original parts or accessories not recommended by Ucom are not covered by the warranty.

Ucom cordless telephones have been designed to operate exclusively with rechargeable batteries. Any damage caused by the use of non-rechargeable batteries is not covered by warranty.

The warranty does not cover any damage caused by external influences such as lightning, water, fire or any transport damage.

The warranty shall be invalidated if the serial number of the device is changed, removed or rendered illegible.

All warranty claims shall be invalidated if the device is repaired, modified or converted by the purchaser or by unqualified service centres or those not officially recognised by Ucom.

# DECLARATION OF CONFORMITY

We manufacturer, Topcom Europe Nv, Grauwmeer 17 , 3001 Heverlee , Belgium, declare that our product :

**Type: Wireless Telephone Device (DECT)**

**Model: Cocoon 8002**

**Class of equipment: Class 1**

is in compliance with the essential requirements and other relevant provisions of the R&TTE directive 1999/5/EC and carries the CE mark accordingly.

Supplementary information:

The product complies with the requirements of:

- EN 60950-1 : 2006
- EN 301489-01 V1.6.1 : 2002
- EN 301489-06 V1.2.1 : 2002
- EN 301406 V1.5.1 : 2003

Date: 9/1/2008

Place: Heverlee , Belgium

Name: Verheyden Geert

Function: Technical Director

Signature:



European contact: Topcom Europe Nv, R&D department, Research Park, Grauwmeer 17, 3001 Heverlee, Belgium. Tel : +32 16 398920 , Fax : +32 16 398939

# **SERVICE RETURN CARD**

Please fill in this card in CAPITAL LETTERS and attach to the product when you return in for service.

## **Customer Details**

Name:

Surname:

Street:

Nr.:  Box:

Location:  Post code:

Country:

Tel.:

E-mail:

## **Product Details**

Model name:

Serial Nr:

Purchase date: -- (DD/MM/YYYY)

Fault description: \_\_\_\_\_

(Original proof of Purchase has to be attached to this return card to be valid for warranty)

## **Product Details**

Model name:

Serial Nr:

Purchase date: -- (DD/MM/YYYY)

Fault description: \_\_\_\_\_

(Please keep this part for future reference)

# UCOM

**COCOON 8002**

**[www.ucom.be](http://www.ucom.be)**

MD2500189